



Reaching out to the Homeless in Telford

Assisting individual homeless men and women.

Are you homeless?

You don't have to be sleeping on the streets or not have a roof over your head to be considered homeless. Many people who are homeless are not on the streets.

If there is reason to believe that you are homeless, it is helpful to understand the reasons.

If you have been threatened with homelessness or have been given notice, you may be already considered as homeless and eligible for help.

We need to find out if you have a right to live in the UK and are you eligible for benefits

What is your local connection?

Do you already have a tenancy?

These considerations (and others) will help us understand your particular situation and what support you may need.

KiP@Maninplace Aims

- To be an accessible point of contact for anyone who is homeless in Telford.
- To support the Local Authority in fulfilling the Homelessness Reduction Act 2018.
- To help single homeless people in Telford find accommodation.
- To prevent rough sleeping by engaging with rough sleepers at the earliest opportunity.
- To provide a quality support service, especially to rough sleepers
- To assist individuals to access and engage with appropriate agencies.
- To raise awareness of homelessness by highlighting and recording the local homeless numbers from our perspective.

KiP@Maninplace can help with

- Seeking accommodation
- Signposting to support agencies
- Support for rough sleepers
- Bedding and clothing (stocks permitting)
- Understanding how to maintain a tenancy
- Private landlord access/signposting/support
- Assistance with form filling
- Working with other agencies
- Providing Benefit information
- Ongoing Responsive support
- Food parcel service (subject to eligibility)
- A 'Care-Of' Address for Benefit purposes

Homelessness Support Service

KiP delivers a quality support service for those who need assistance with issues relating to finding accommodation, setting up and maintaining a tenancy. A referral can be made to Thrive Telford if follow-on or planned support is required.

Registration and Referral

KiP accepts referrals from prison & hospital (subject to an established protocol), support agencies and the Local Authority. These can be made by telephone, e-mail or post and we will respond at the earliest possible convenience to arrange an assessment interview at KiP.

If you are aware of someone rough sleeping, please phone to let us know. We will endeavour to engage and assist the individual as required, through engagement with partnering services and outreach.

KiP operates weekdays only but Maninplace Duty Staff will respond to Rough Sleeper referrals outside our normal office hours.

For many years, KiP enjoyed a close partnership with Maninplace and in January 2018, Kip and Maninplace joined forces and is now known as **KiP@MANINPLACE**. Maninplace is a registered charity providing specialist accommodation in Telford and Wrekin. Maninplace has become an established and valued provider of emergency, temporary, and longer term accommodation.

Kip also relies on other accommodation providers, letting agents, social and private landlords for appropriate, affordable and accessible accommodation available for customers in need. We also direct customers to supported accommodation via STAY, Derventio and Prospect Housing, where appropriate.

We provide our customers with relevant information and support regarding accommodation in order for them to make an informed choice.

Donations & Volunteering

To enable us to support people who come to us for help, we rely heavily on donation. We accept funding donations, cutlery and kitchen items, used and clean clothing, bedding covers, sheets and pillow-cases. However, due to health and hygiene concerns, we are no longer accepting used pillows and duvets.

Donations can be made to '**KiP@Maninplace**' 32-36 New Street, Wellington, Telford. TF1 1NE. With Thanks. To save your time, please call us to arrange drop-off.

We have a small team of volunteers who help us with the practical running of the project. They have been an essential part of our team. If you or someone you know wishes to volunteer please phone on: 01952 248248 and we will be glad to provide further relevant information

01952 248248

THRIVE Telford

Established in 2013 ensuring a co-ordinated response to the needs of vulnerable people in Telford. Support includes all aspects of gaining and maintaining a tenancy, developing skills, budgetting, accessing education, training and other services, benefit assistance and help to live independently. KiP@Maninplace is a Thrive Telford partner, specialising in supporting rough sleepers and individual homeless men and women into accommodation. Others partners include: Bromford Telford, Stay, YMCA Wellington and Maninplace.



Bedroom Tax, Council Tax & Housing

Housing Association tenants have to pay 14% of their rent for bedroom tax for one unoccupied bedroom and 25% for two spare bedrooms. In Telford & Wrekin, everyone now has to make some contribution to Council Tax. If you claim a primary benefit, this currently stands at 21%, ie £3-£5 per week. You are exempt if living in a single room in shared accommodation. If you are under 35yrs of age and single, Housing Benefit will only pay for a room in a shared house. If you are 35yrs or over and single, Housing Benefit will pay for a one-bedroom property. Landlords usually require a sizable amount up-front.

Discretionary Housing Payment

If you are claiming a primary benefit and seeking accommodation from an 'Accredited Landlord', (usually via one of the online letting lists) you may be able to apply to the Local Authority for a DHP. This would enable you to provide a small deposit to a landlord when a property is found. This fund is subject to application consideration, landlord status and a property inspection. Shared houses do not qualify.

The Gateway

The Gateway supports people in need with include - Maninplace, YMCA, STAY, and Bromford Telford. A referral to the Gateway can be made via KiP or directly on:

www.inspire2thrive.co.uk/access-support

Useful Contacts

STAY Homeless Outreach Worker

Paul Sansome 07772 890017

Telford & Wrekin Council-Housing Solutions

www.telford.gov.uk/Housing 01952 381925

Tenancy Relations 01952 381877

Mental Health Team 0300 303 1601

Emergency Duty Team 01952 676500

DWP - JSA/ESA New Claims - 0800 055 6688

Universal Credit - 0800 328 5644

Housing Benefit Team - 01952 383838

Telford Crisis Network

Food parcels 01952 459258

Crisis Assistance - Utilities etc 01952 380400

Strickland Support Services

TACT (Telford Aftercare Team) 01952 899204

Branches 01952 889205

Bromford, Bournville & Sanctuary Housing

www.homesdirect.org.uk

Wrekin Housing Trust

www.wrekinhousingtrust.org.uk 01952 217100

Citizen's Advice 0845 146 1554

Telford STARS

(Drug and Alcohol Support) 0300 456 4291



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KiP@Maninplace
32-36 New Street, Wellington,
Telford. TF1 1NE

**KiP walk-in service is open Mon-Fri
9:30am till 3pm**
(Appointments preferred to avoid waiting)

Telephone:
01952 248248

Email:
kip@maninplace.org.uk

Website:
www.maninplace.org.uk
(click on "Homeless" tab)

Twitter:
@Maninplace